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Bib Data Sheet

CONFIRMATION NO. 8738

<b>SERIAL NUMBER</b> 10/021,084	<b>FILING DATE</b> 12/19/2001 <b>RULE</b>	<b>CLASS</b> 706	<b>GROUP ART UNIT</b> 2122	<b>ATTORNEY DOCKET NO.</b> 06502.0383
<b>APPLICANTS</b> Lewis Curtis, Smyrna, GA; John Crupi, Bethesda, MD;  <b>** CONTINUING DATA *****</b>  <b>** FOREIGN APPLICATIONS *****</b>				
<b>IF REQUIRED, FOREIGN FILING LICENSE GRANTED</b> <b>** 01/18/2002</b>				
Foreign Priority claimed <input type="checkbox"/> yes <input type="checkbox"/> no 35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after met Allowance Verified and Acknowledged _____ Examiner's Signature Initials		<b>STATE OR COUNTRY</b> GA	<b>SHEETS DRAWING</b> 5	<b>TOTAL CLAIMS</b> 25 <b>INDEPENDENT CLAIMS</b> 3
<b>ADDRESS</b> Finnegan, Henderson, Farabow, Garrett & Dunner, L.L.P. 1300 I Street, N.W. Washington, DC 20005-3315				
<b>TITLE</b> Systems and methods for providing a customer relationship management architecture				
<b>FILING FEE RECEIVED</b> 830	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees ( Filing ) <input type="checkbox"/> 1.17 Fees ( Processing Ext. of time ) <input type="checkbox"/> 1.18 Fees ( Issue ) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit	